

UltraLightClient

Canoo's UltraLightClient (ULC) includes the necessary frameworks and components for the development and the deployment of ULC applications:

- UI Engine and ULC server-side libraries,
- J2EE Web container and EJB container integration,
- Documentation.

License Model:

Developer License:

Each developer using one or more ULC libraries on the class path when compiling requires a ULC developer license. The ULC developer license allows for the development of ULC applications using the public API. The ULC frameworks (server- and client-side) may also be customized by means of the public API. ULC developer licenses may not be sublicensed.

The ULC server-side libraries may only be sublicensed if they are bundled with a ULC-based product. In addition, the ULC-based product must add substantial value to ULC. The (customized) UI Engine may only be distributed and sublicensed if it is used for running a ULC-based product. Sublicensing and/or commercial deployment of the server- and client-side libraries is only permitted if the bundled ULC-based product has been developed with a developer license. In this case no run-time license fee is due.

Upgrades:

Upgrades are free within 3 months after purchase. Canoo recommends purchasing Support for each license to receive all upgrades within a year.

Educational License:

The educational license is available for educational institutions only and it limits the development and deployment of ULC applications to the institution's site. The educational license is feature equivalent to the commercial developer license.

Evaluation License:

For evaluation purposes a developer license valid for a limited time is available at the [Canoo website](#). It is equivalent to the commercial developer license but excludes the EJB container adapter and the Eclipse launcher plug-in. It is also limited to 5 concurrent connections per Web container context.

The evaluation license does not permit sublicensing or commercial deployment of any code that has been developed with it.

Pricing Model:

Developer License:

A single developer license costs 1299 €.

A single developer license plus Premium Support costs 1699 €.

Prices for site licenses and source code licenses are available on request.

Upgrade Pricing:

For customers that purchased ULC over 3 months ago and have not purchased Support for their ULC licenses, Canoo offers an upgrade from version 6.1 to 6.2 for 799 €.

Educational License:

Developer licenses are free of charge for educational institutions.

Evaluation License:

Developer licenses for evaluation purposes are free of charge.

ULC Visual Editor

The ULC Visual Editor is a 'drag and drop' GUI designer plug-in for Eclipse. It provides developers with real-time feedback during interface development.

License Model

Developer License:

Each developer using ULC Visual Editor requires a ULC Visual Editor developer license. ULC Visual Editor must not be modified or sublicensed.

Upgrades:

Upgrades are free within 3 months after purchase. Canoo recommends purchasing Support for each license to receive all upgrades within a year.

Educational License:

The educational license is available for educational institutions only and it limits the development and deployment of ULC applications to the institution's site. The educational license is feature equivalent to the commercial developer license.

Evaluation License:

For evaluation purposes a developer license valid for 15 days is available at the [Canoo website](#). It is equivalent to the commercial developer license. The number of widgets per visual class file is limited to 15, the number of editable files is limited to 1.

The evaluation license does not permit sublicensing or commercial deployment of any code that has been developed with it.

Pricing Model

Developer License:

A single ULC Visual Editor license costs 499 €.

A single ULC Visual Editor license plus Premium Support costs 699 €.

Prices for site licenses and source code licenses are available on request.

Upgrade Pricing:

For customers that purchased ULC Visual Editor over 3 months ago and have not purchased Support for their ULC Visual Editor licenses, Canoo offers an upgrade for 399 €.

Educational License:

Developer licenses are free of charge for educational institutions.

Evaluation License:

Developer licenses for evaluation purposes are free of charge.

ULC Mobile

The ULC Mobile download package contains the ULC Mobile development and runtime environment needed for developing, deploying, and running ULC Mobile applications.

License Model

The following license types are available:

Developer License:

Each developer using ULC Mobile on the class path requires a ULC Mobile developer license. ULC Mobile must not be modified or sublicensed

Evaluation License:

For evaluation purposes a developer license, valid for 30 days is available at the [Canoo website](#). It is equivalent to the developer license but the number of connections is limited to 5 current connections.

The evaluation license does not permit sublicensing or commercial deployment of any code that has been developed with it.

Pricing Model

Pricing:

A single ULC Mobile license costs 3999 €.

A single ULC Mobile license plus Premium Support costs 5499 €.

Evaluation License:

Developer licenses for evaluation purposes are free of charge.

ULC Load / ULC Load Enterprise

ULC Load is used to test the performance and stress behavior of a ULC application.

License Model

Developer License:

ULC Load: For each installation, a license is required (single instance on single machine) and is limited to 25 concurrent virtual users.

ULC Load Enterprise: Provides unlimited ULC Load instances (multiple instances on single machine, multiple instances on multiple machines) and unlimited concurrent virtual users.

ULC Load must not be modified or sublicensed.

Upgrades:

Upgrades are free within 3 months after purchase. Canoo recommends purchasing Support for each license to receive all upgrades within a year.

Evaluation License:

For evaluation purposes a developer license valid for 30 days is available at the [Canoo website](#). It is feature equivalent to the commercial developer license. The number of connections is limited to 5 concurrent connections and only one instance is allowed per evaluation key.

The evaluation license does not permit sublicensing or commercial deployment of any code that has been developed with it.

Pricing Model

Developer License:

A single ULC Load license costs 3999 €.

A single ULC Load license plus Premium Support costs 5499 €.

Pricing for a ULC Load Enterprise license and ULC Load Enterprise license plus Premium Support is available on request. Please contact Canoo directly to ask for a quote.

Upgrade Pricing:

For customers that purchased ULC Load over 3 months ago and have not purchased Support for their ULC Load license, Canoo offers an upgrade from version 2.2 to 3.0 for 3199 €.

Evaluation License:

Developer licenses for evaluation purposes are free of charge.

Support

Canoo offers the following support packages for its ULC products:

- Premium Support
- Enterprise Support
- Community Support
- Evaluation Support

Premium Support

Premium Support entitles you to:

- Guaranteed response to your support queries within 1 working day (per email only; Swiss office hours from 9am to 5pm CET).
- Free access to Premium Support mailing list archive.
- Free upgrades for licensed ULC products within one year.
- Must be renewed within 3 months after expiry.
- Cannot be purchased retrospectively after a product release has been published. If you do not have Premium or Enterprise Support, or if your Premium or Enterprise Support has expired, please consider purchasing an Upgrade.
- Valid for 12 months.

Pricing per product license:

UltraLightClient	499 €
ULC Visual Editor	299 €
ULC Mobile	1599 €
ULC Load	1599 €
ULC Load Enterprise	Ask for a quote

Enterprise Support

For customers that need immediate support and would like their development issues to be handled in privacy, we recommend purchasing Enterprise Support. In addition to the regular service for Premium, Enterprise level customers may receive help by telephone.

Enterprise Support entitles you to:

- Immediate response to your support queries within 1 working day (per email or telephone during Swiss office hours from 9am to 5pm CET).
- Privacy of support queries ensured (requests are not sent to other enterprise customers).
- Free access to Premium Support mailing list archive.
- Free upgrades for licensed ULC products within one year.

- Must be renewed within 3 months after expiry.
- Cannot be purchased retrospectively after a product release has been published. If you do not have Premium or Enterprise Support, or if your Premium or Enterprise Support has expired, please consider purchasing an upgrade.
- Valid for 12 months.

Pricing:

Please contact Canoo for a quote.

Community Support

Canoo offers free community-based support. Please note: We cannot guarantee response times or that specific incidents will be tracked. Priority will be given to customers that have purchased support. For customers that require guaranteed response times or immediate attention, we strongly recommend purchasing Premium Support or Enterprise Support.

Community Support offers:

- Free support.
- Free access to public mailing list archive.

Please note the following restrictions on Community Support:

- There are no guaranteed response times for Community Support. If you require guaranteed response times, please consider purchasing Premium or Enterprise Support.
- Upgrades are not included in Community Support.

Submit your Community Support request per email at: ulc-developer@canoo.com

Evaluation Support

During your first evaluation of UltraLightClient, Canoo offers a free trial of Premium Support for 30 days. Within these 30 days Canoo will respond to your support requests within 1 working day.

Contact Canoo to activate Premium Support for your evaluation license, providing your company name and evaluation purpose.

Subject to changes without notice.